

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: (602) 542-0836

Priority: Respond Within Five Days

W-01303A-05-0280
WS-01303A-02-0867
WS-01303A-02-0869
WS-01303A-02-0870

Opinion No. 2005 - 44429

Date: 6/2/2005

Complaint Description: 08F Arsenic

Complaint By: First: Owen Last: Moore

Account Name: Owen Moore

Home: (623) 584-3476

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

Consumer is against rate increase because he feels some billing is unfair. An example is an old condo he lived at has 44 unit but only three meter and the water bill is received by the HOA and then billed equally to each unit. He feels the \$8 monthly minimum should be billed per each of the 44 units not by just three meters. He feels this is unfair.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

opinion saved and Docketed W-01303A-05-0280.

End of Comments

Date Completed: 6/2/2005

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Arizona Corporation Commission
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